

24.03 Quality Policy

CGB Humbertherm Ltd design, manufacture, assemble and install thermal and acoustic insulation systems.

Policy

To ensure that all of our services are completed to the highest standard and have the appropriate level of specification and reliability, that they fully meet the customers' requirements and give maximum value to the customer.

- To develop our capability and techniques to cater for the changing demands of our customers.
- Continual improvement of the companies Quality, service and performance by means of a management system, BS EN ISO ISO 9001:2015 and comply with all applicable legislation and other requirements relating to quality aspects.
- Through BS EN ISO ISO 9001:2015 CGB Humbertherm Ltd will set and review quality objectives and targets.
- To place particular importance on the contribution that employees make to quality and to work with them to provide the necessary information, training and support to enable them to achieve the required levels of competence.
- To ensure that this policy is understood, implemented and maintained, all staff are made aware of this policy and informed of their requirements within the Quality Management system by training and access to this manual and the relevant procedures referenced in this manual.

Compliance with this manual, referenced procedures and all associated documents is mandatory for all employees. Any variation can only be authorised by the Director in line with current written document change procedures.

We are committed to meeting the requirements of and continually improving the effectiveness of our Quality Management System. This by a process of continual management review and identification of appropriate improvement. This Quality Policy will be reviewed and issued on an Annual basis in January of each year.

Signed:

A handwritten signature in blue ink, appearing to read 'J.G. Soady', is written over a light blue horizontal line.

Date :

6th January, 2021

J. G. SOADY

Managing Director